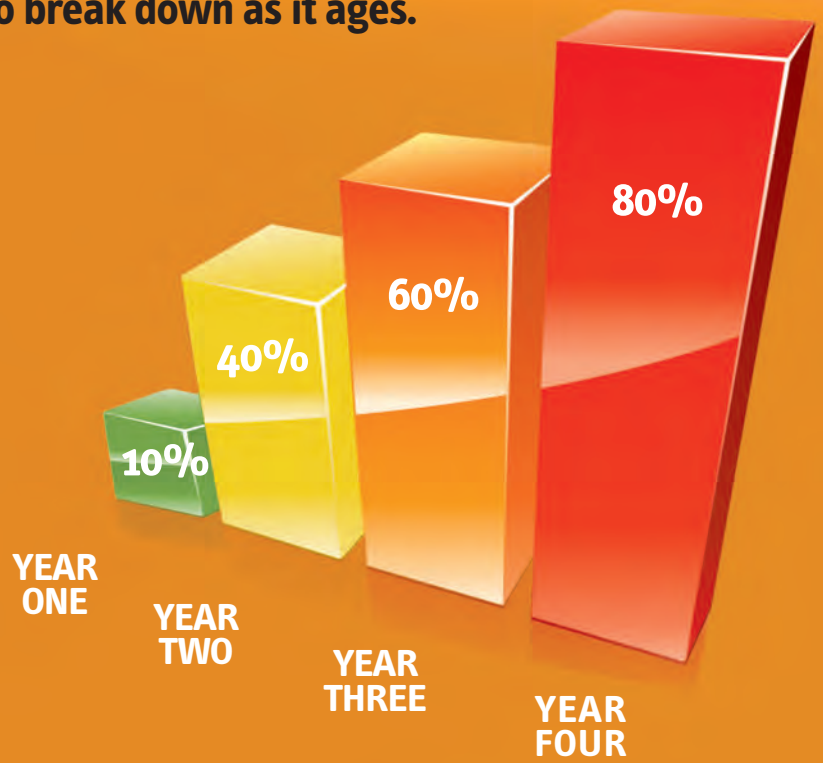


WHAT IF...

...your car refuses to start or breaks down? Even the most reliable of vehicles can let you down sometimes, and cost a fortune to repair.

It's always worth thinking ahead. A car that's in perfect working order now may be more likely to break down as it ages.



It's enough to keep you awake at night. Unless you invest in our Customer Protect Warranty.

Silver & Bronze




PARTS INCLUDED

PROTECTION FOR THE ROAD AHEAD



Scan this code to your smartphone to see our video demonstration.

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 MOTOR INDUSTRY CODE OF PRACTICE
Vehicle Warranty Products



Customer Protect, Cambridge House, Cambridge Road, Harlow, Essex CM20 2EQ





PROTECTING YOUR VEHICLE FOR THE ROAD AHEAD

BRONZE PARTS INCLUDED

Engine

The rocker assembly including hydraulic followers, inlet and exhaust valves, valve springs and guides, cylinder head, cylinder head gasket, camshaft and followers, timing gears and chains, oil pump, pistons and rings, cylinder bores, con rods, gudgeon pins and bearings, crankshaft and bearings, inlet manifold, flywheel and ring gear. Excluding cracked or porous cylinder heads and bores, carbon deposits, skimming/pressure testing, burnt valves, timing chain/belt tensioners and guides. **Timing belts are included provided that the last due change of belt has taken place as specified by the manufacturer's schedule (proof required).**

Manual gearbox

All internal mechanical components. Excluding all electrical components and oil leaks.

Automatic gearbox

All internal mechanical components. Excluding all electrical components and oil leaks.

Torque converter

All internal mechanical components. Excluding all electrical components and oil leaks.

Differential

All internal mechanical components. Excluding all electrical components and oil leaks.

Clutch

All internal mechanical components including master and slave cylinders. Oil contamination to centre plate only. No labour costs included.

Front-wheel drive

Front wheel bearings.

Rear-wheel drive

Half shafts, rear-wheel external drive shafts, rear wheel bearings, constant velocity joints, universal joints and couplings. Excluding gaiters.

Propshaft

Universal joints and couplings. Excluding gaiters.

Fuel system

Mechanical or electrical fuel pump only.

Engine cooling system

Water pump, thermostat, thermostat housing and engine cooling fan only.

Steering (including power assisted steering)

Steering rack and pinion, steering box and pump. Excluding gaiters.

Suspension

Coil springs.

Brakes

Brake master cylinder, wheel cylinders, restrictor valve and brake callipers. Excluding seizure and corrosion.

Electrical system

Starter motor, alternator, front windscreen wiper and washer motors.

Working materials

Oils, oil filter and antifreeze are included only if it is essential to replace them as part of an agreed claim.

Casings

If any of the included parts fail and this damages the casing, it will also be included only as part of an agreed claim.

OPTIONAL PARTS INCLUDED

Turbo charger (factory fitted)

The turbo charger unit is included if this item has been selected on the Schedule.

SILVER PARTS INCLUDED

UPGRADE to Customer Protect's Silver Warranty and get all the parts included with Bronze AND ALL the parts shown in bold below.

Engine

The rocker assembly including hydraulic followers, inlet and exhaust valves, valve springs and guides, cylinder head, cylinder head gasket, camshaft and followers, timing gears and chains, oil pump, pistons and rings, cylinder bores, con rods, gudgeon pins and bearings, crankshaft and bearings, inlet manifold, flywheel and ring gear. Excluding cracked or porous cylinder heads and bores, carbon deposits, skimming/pressure testing, burnt valves and timing chain/belt tensioners and guides. **Timing belts are included provided that the last due change of belt has taken place as specified by the manufacturer's schedule (proof required).**

Manual gearbox

All internal mechanical components. Excluding all electrical components and oil leaks.

Automatic gearbox

All internal mechanical components. Excluding all electrical components and oil leaks.

Torque converter

All internal mechanical components. Excluding all electrical components and oil leaks.

Differential

All internal mechanical components. Excluding all electrical components and oil leaks.

Clutch

All internal mechanical components including master and slave cylinders. Oil contamination to centre plate only.

Front-wheel drive

Drive shafts, including constant velocity joints, universal joints and couplings. Excluding gaiters.

Rear-wheel drive

Half shafts, rear-wheel external drive shafts, constant velocity joints, universal joints and couplings. Excluding gaiters.

Wheel bearings

Front and rear wheel bearings.

Propshaft

Universal joints and couplings.

Fuel injection system

Mechanical or electrical fuel pumps, **tank sender unit, throttle body, airflow meter, idle control valve, throttle potentiometer, pressure regulator, map sensor.** Excluding injectors and glow plugs.

Engine cooling system

Water pump, thermostat, thermostat housing, engine cooling fan, **radiator, engine oil cooler and heater matrix** only.

Steering (including power assisted steering)

Steering rack and pinion, steering box and pump. Excluding gaiters.

Front and rear suspension

Coil springs, **upper and lower wishbones and ball and swivel joints.** Excluding bushes.

Brakes

Brake master cylinder, wheel cylinders, restrictor valve, brake callipers and **servo.** Excluding seizure and corrosion.

Electrical system

Starter motor, alternator, **electric window motors and switches, sunroof motor and switch, central locking motors, front and rear windscreen wiper and washer motors, heater fan motor, multi-function stalk switch and horn.**

Engine management

Engine electronic control unit only.

Working materials

Oils, oil filter and antifreeze are included only if it is essential to replace them as part of an agreed claim.

Casings

If any of the included parts fail and this damages the casing, it will also be included only as part of an agreed claim.

OPTIONAL PARTS INCLUDED

If the appropriate box has been selected on the Schedule that item will also be included against Mechanical Breakdown:

*Four-wheel drive

All four wheel drive components are included. Excluding wiring and connectors.

*Air conditioning (factory fitted)

The air conditioning compressor unit. In the event of a valid claim, maximum contribution to system re-gas is £45.00 inc VAT.

*Turbo charger (factory fitted)

The turbo charger unit is included.

*Anti locking brake system - ABS (factory fitted)

The ABS modulator and wheel speed sensors only.

OBVIOUS BENEFITS

Customer Protect Warranties are designed to help with the cost of repairs, including replacement parts, labour and VAT.

And when you consider that modern vehicles contain over 700 components, any of which might fail over time, the impact on your pocket could be painful.

Water Pump



£198

Alternator



£291

Head Gasket



£476

Brake Callipers



£157

Differential



£1946

WHY NOT LET US FOOT THE REPAIR BILL INSTEAD?

The parts included in our Bronze and Silver warranties are listed here.

- Includes parts labour and VAT
- National repair network
- 3 month to 4 year options available
- Fast payment of valid claims
- Comprehensive parts cover
- Recovery*
- Transferable

